



CORPORATE PARTNERS
EXCELLENCE THROUGH PEOPLE AND PROCESS

Competitive Systems and Practices Leadership Stream



MSS30316 Certificate III Competitive Systems and Practices

MSS40316 Certificate IV Competitive Systems and Practices

Corporate Partners Pty Ltd RTO National Code - 91467



Program Overview

The leadership development qualification is designed for Team Leaders/Supervisors and employees acting in (or recently promoted to) a front-line management position, and those wishing to revise their leadership skills. Businesses often promote good employees to leadership roles but forget to support them in gaining the leadership skills they will need in order to get the most from their teams.

This course introduces existing or potential Supervisors and specialists to the fundamentals of the role of a Supervisor whilst also providing exposure to structured systems and processes. The program is delivered under the Competitive Systems & Practices National Qualification MSS30316 Certificate III in Competitive Systems and Practices and MSS40316 Certificate IV Competitive Systems and Practices. The units have been carefully selected to give learners the supervisor skills they need to be effective leaders so they can achieve business outcomes.

Leadership Focus

- Develop teams and individuals
- Lead effective workplace relationships
- Communicate effectively as a workplace leader
- Build teamwork and pride in team performance
- Develop individual leadership skills
- Engage learners & empower them

Operational focus

- Understand processes in your area
- Implement Visual Management processes
- Establish critical KPI targets
- Lead breakthrough improvements
- Facilitate change in your area
- Facilitate and ensure Continuous Improvements are sustained

Where can Competitive Systems and Practices be applied?

Competitive Systems and Practices (CS&P) training establishes Lean Manufacturing principles to a range of industries including financial services, healthcare, warehousing, distribution as well as manufacturing. The CS&P program has been developed to better cater for a broader range of industries, while supporting key functions like operations, administration, sales, logistics and technical departments.

What is in this program for management?

All strategies rely on successful execution to succeed. Management's best efforts and plans require effective implementation by a motivated and informed team. This program gives management the vital resource of a skilled team of Supervisors and Team Leaders focused on producing results that are aligned with your business strategies and objectives.

What is in this program for learners?

Everyone wants to perform at their best and be recognised for it. This program will develop leadership capabilities to perform their tasks more efficiently. Learners will gain maximum job satisfaction by seeing and understanding how their role fits into the overall process. Successful learners will achieve a nationally accredited qualification which is recognised throughout Australia and New Zealand.

Where can this lead to?

Training does not have to stop here with Corporate Partners, we also offer MSS50316 Diploma of Competitive Systems and Practices and BSB42015 Certificate IV in Leadership and Management, a pathway to continued development of key learners.

How to achieve excellence?

To attain a qualification in CS&P, learners will need to complete and be deemed competent in the required units of competency for the CS&P qualification.

Learner Skills Program

Corporate Partners programs are delivered through structured on-the-job learning, workshops and include one-on-one guidance and coaching for learners when required. Training and Assessment sessions are conducted with the learners in a client company workplace, on the job, utilising the company's facilities. This program is ideal for skills development and demonstrating competency so any skills program should incorporate real work activities.

MSS30316 Certificate III Competitive Systems and Practices and MSS40316 Certificate IV Competitive Systems and Practices are typically 12 months to complete. This time will vary due to learners taking leave, holidays or other leave during the program.



MSS30316 Certificate III Competitive Systems and Practices – Leadership Stream Recommended Units

LEADERSHIP DEVELOPMENT

1	BSBLED401	Develop teams & individuals
2	BSBLDR402	Lead effective workplace relationships
3	BSBLDR403	Lead team effectiveness
4	BSBLDR401	Communicate effectively as a workplace leader

VISUAL MANAGEMENT

5	MSS403001	Review competitive systems and practices
6	MSS403085	Ensure process improvements are sustained

PROBLEM SOLVING

7	MSMSUP390	Use structured problem solving tools
8	MSS403053	Map an operational process

SAFETY

9	MSMWHS200	Work safely
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SUSTAINABILITY

10	MSMENV272	Participate in environmentally sustainable work practices
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MSS40316 Certificate IV Competitive Systems and Practices – Leadership Stream Recommended Units

LEADERSHIP DEVELOPMENT

1	BSBLDR401	Communicate effectively as a workplace leader
2	BSBLDR402	Lead effective workplace relationships
3	BSBLDR403	Lead team effectiveness

VISUAL MANAGEMENT

4	MSS403010	Facilitate change in an organisation implementing competitive system and practices
5	MSS403035	Implement the visual workplace
6	MSS403001	Review competitive systems and practices
7	MSS403085	Ensure process improvements are sustained
8	MSS403055	Facilitate continuous improvement through the use of standardised procedures and practices

PROBLEM SOLVING

9	MSMSUP390	Use structured problem-solving tools
10	MSS403053	Map an operational process
11	MSS403054	Facilitate breakthrough improvements

SUSTAINABILITY

12	MSMENV472	Implement and monitor environmentally sustainable work practices
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Who are Corporate Partners?

Corporate Partners is a Registered Training Organisation delivering the CS&P training program nationally. Corporate Partners expertise is in providing theory and practical workplace application of CS&P which has led them to develop a unique holistic training process. The use of theory and practical training ensures learners are trained in skills to help them work more effectively in their own environment as well as within a team. Our learning model focuses on critical business issues concurrently rather than sequentially, resulting in sustainable learning which they can repeat and apply over and over again. As learners successfully achieve Corporate Partners certification, they achieve a complete understanding of business objectives combined with excellence in detailed operating disciplines.

Funding

Corporate Partners can assist companies to make an application for State and Federal training funding incentives which companies may be eligible for. Additionally, the Federal Government may at times have support programs available that companies/learners or Corporate Partners may be able to make an application for. NOTE: Not all States offer the same funding programs and companies are advised to check with the relevant Australian Apprenticeship Centres and Corporate Partners to obtain clarification.

NEW SOUTH WALES

Smart and Skilled (SAS) is a reform of the NSW Vocational Education and Training (VET) system. This training is subsidised by the NSW Government. Smart and Skilled provides eligible students an entitlement to government-subsidised training up to and including Certificate III and government funding for higher-level courses (Certificate IV and above) in targeted priority areas.

For Smart and Skilled Learner fee information, please see the link below for information. <https://smartandskilled.nsw.gov.au/for-employers/new-fee-arrangements> and Corporate Partners website at <http://corporatepartners.com.au/training-competitive-systems-and-practices/>. This training is subsidised by the NSW Government.

QUEENSLAND

The QLD **Certificate 3 Guarantee Program and the Higher Level Skills Program** is funded by the Queensland Government, Skills Assure Supplier Agreement (SAS). The Student co-contribution fee in Queensland for completing MSS30316 Certificate III in Competitive Systems and Practices and for MSS40316 Certificate IV in Competitive Systems and Practices qualifications are compulsory. Corporate Partners has set the fee at the non-concessional rate of \$5.00 and concessional rate of \$2.50 per each unit enrolled. This is unless the student meets the specified exception and or exemptions. Please speak to your representative for further information pertaining to these fees. <https://www.qld.gov.au/education/training/subsidies/higher> and [Certificate 3 Guarantee Program FAQs](#)

The **User Choice Program 2020-21** provides a public funding contribution towards the cost of training and assessment services for eligible Queensland apprentices and trainees under the Qld Government, Skills Assure Supplier Agreement (SAS). Student co-contribution fee in Queensland for completing MSS30316 Certificate III in Competitive Systems and Practices and for MSS40316 Certificate IV in Competitive Systems and Practices qualifications are compulsory. Student contribution fees under the User Choice program are set at \$1.60 per nominal hour for each unit of competency/module. <https://desbt.qld.gov.au/training/providers/funded/userchoice>

QLD State payroll tax exemptions may apply, please contact Corporate Partners for further information.

FEDERAL FUNDING

Skills Checkpoint Program is available for learners 45-70 years old who are existing workers, offering skills and training incentive for those who meet eligibility requirements (conditions apply). <https://www.employment.gov.au/skillscheckpointprogram>

Clients across Australia

Capral - Trisco Foods - bernafon - Downer EDI Rail - CQMS Razer - CQMS Castings - Reliance Worldwide - Crane Copper Tube/Metals - Global Manufacturing Group - Weston Cereal Industries - Hyne Timber - Bundaberg Sugar - Seawind Catamarans - Sun Engineering Australia - Camerons - Gekko - L and M Radiator - Alsco - Iplex Pipelines - Rockpress - Chess Engineering - Prysmian - Schweppes - Birch and Waite - Adpost