



CORPORATE PARTNERS
EXCELLENCE THROUGH PEOPLE AND PROCESS

Funded NSW Skilling for Recovery- Visual Management



Nationally accredited training and workplace consultation

SG00005588 Visual Management Part Qualification

MSS403001 Review competitive systems and practices

MSS403085 Ensure process improvements are sustained

Corporate Partners RTO National Code – 91467

SHORT COURSE

Visual Management – Manufacturing

Driving business performance to align company strategy and goals across the business

It is a well-known fact that humans process information up to 60,000 times faster when it is in a visual form. Visual Management is a powerful Lean tool that uses visual displays to support and sustain a continuous improvement program. At its core, Visual Management is about streamlining communication across an organisation, ensuring employees (learners) are engaged, and the workforce is aligned with company goals.

The benefits of Visual Management are clear and can be seen in productivity improvements, reduced defects, improved on-time delivery, reduced waste and increased profitability.

We also know that engaged employees work harder, stay longer and perform better than their less engaged peers. Teams that are managed via Visual Management are proven to be much more engaged than those who are not. Employees are empowered with Visual Management. They know the goals, understand how their performance impacts the business and are motivated to drive improvements.

Corporate Partners has developed a Visual Management Training Program that will drive business improvements and harness the capabilities of your workforce. The program is equally effectively used in office administration as it is when used with traditional manufacturing and logistics processes.

Funding

In NSW, Visual Management is part of the government's priority list of part qualification short courses designed to assist businesses in the wake of challenges in 2020 as part of its newly introduced Skilling for Recovery Program. The units lead towards a statement of attainment in the below two (2) listed units and are Nationally recognised.

Under Skilling for Recovery eligible learners can undertake the part qualification *Fee-Free. Eligibility criteria does apply, please speak to your Corporate Partners representative for more information and details on this.

*SAS Skills for Recovery funding available, eligibility criteria applies (see Corporate Partners for more information).

SG00005588 Statement of Attainment in Manufacturing

| Code | Unit |
|-----------|---|
| MSS403001 | Review competitive systems and practices |
| MSS403085 | Ensure process improvements are sustained |



Visual Management Training

A practical training approach designed to teach learners how to design and implement Visual Management within their workplace. The program gives learners and employers the tools necessary to design, implement and manage Visual Management boards in the workplace, which are designed to assist businesses to manage their goals and objectives, communication strategies, and improvement strategies using this proven tailored Lean training and consultation program.

Our Approach

The Corporate Partners approach to training is unique in that we gain a deep understanding of your business, its issues and goals, before we customise a training program. Armed with that information, we then design a program that will empower your employees to solve problems and provide them with the skills they need to drive continuous improvement. The training is more meaningful and effective because trainers come to your site and deliver training on the real issues that employees are facing. We roll up our sleeves and work alongside your people to ensure the program is implemented effectively.

Program Components

The Visual Management training program runs for 3 months with 12 sessions. The delivery timetable will be defined around your productions schedule to ensure minimum disruption. (A weekly session of 90 minutes is recommended for the best outcome). The program we will also evaluate Safety, Quality, Delivery and Cost issues and train participants on how to identify and remove their causes. At the end of the training the teams will present to their management the outcomes of establishing Mini Businesses in their work area and outline the improvements they have made or identified.

The three stages of visual management the training covers



Visual Management Boards

Corporate Partners establish Mini Business Boards to engage all employees in the business improvement process.



Visual Performance

The Mini Business teams have boards displaying charts that set out the team's goals and plot the team's performance on five key measures of Safety, Quality, Delivery, Cost and People. This allows staff to visually and quickly see their team's performance and where improvements are required.



Performance Improvements

The Mini Business Boards visually track improvement initiatives and the results of the improvements or containments, can be seen in the daily and monthly trend performance charts.

Program Phases



The first phase of the program builds the foundation for the training and prepares attendees for change. During this phase we will:

- Develop an outline or work plan for the implementation,
- Develop the team vision, mission and values.
- Agree upon team measures based upon Safety, Quality, Delivery, Cost, People and Environment metrics.

Phase two, the team will be ready to start implementing visual management. This phase includes:

- Defining team rules
- Creating a board audit
- Exploration of root cause analysis using 5 whys
- Identification of value and non-value add activities through a waste audit.

Once Visual Management has been implemented, it's vital to monitor the changes to ensure they are maintained. This final phase will include:

- Analysis of feedback and gaps
- Identifying, investigating and escalating issues
- The implementation of corrective actions
- Management presentation outlining the improvements and next steps.



“ The Corporate Partners trainer really focused on understanding our issues then giving us the tools to resolve them, which means we will be able to maintain the results and continue to improve our processes. ”

Belinda Higham
Customer Service Manager, Coregas